





# View from Tasmania: 2016 Floods, bushfire preparation and sector capacity challenges

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### Introduction

#### Tasmania's major natural disasters:

- 1929 Tasmania Floods
- 1967 Tasmanian Bushfires
- 2013 Tasmanian Bushfires
- 2016 Tasmanian Floods



# 2016 Floods

- 2016 was the warmest year on record for Tasmania
- Significant June rainfall caused extensive flooding in the Mersey, Forth, Meander, North Esk, South Esk,
   Macquarie, Ouse and Derwent Rivers
- A subsequent flooding event in July resulted in the worst Huon River flood in twenty years

## Response of the NWCLC Inc.

- Residents of the Latrobe area on the North West Coast went to sleep on 5 June 2016 and awoke to water inundating their homes and businesses.
- Recovery Centre established in the township of Latrobe on 6 June.
- All service providers attended over days and weeks following the floods.
- Salvation Army, Centrelink, Latrobe Council, Chaplains, TasNetworks, RACT, Department of State Growth.



- The Senior Solicitor attended the Recovery Centre
- Handed out information packs
- Spoke to those organisations in attendance to ensure they were aware of our service and to refer those that may need legal assistance.
- Continued attendances at the Recovery Centre over the next 7 – 14 days.
- Contact with the Law Society of Tasmania
- Verbal MoUs with local private firms for facilitated referrals

# The Statistics & Problem Types



#### **Statistics**

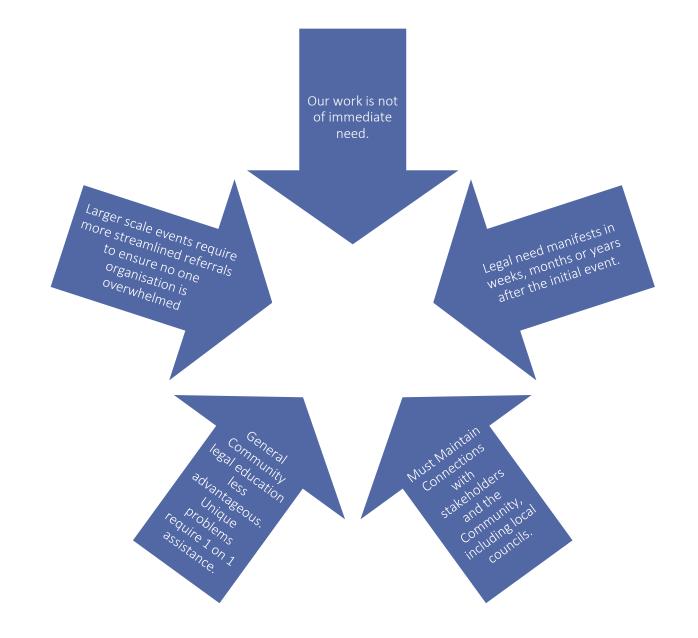
- 5 clients attend our service within 10 days of the initial event.
- Bulk of clients that attended were months, even years later.
- Last client which presented with a legal issue directly related to the flood events of June 2016 was seen by the NWCLC Inc. in late 2018.

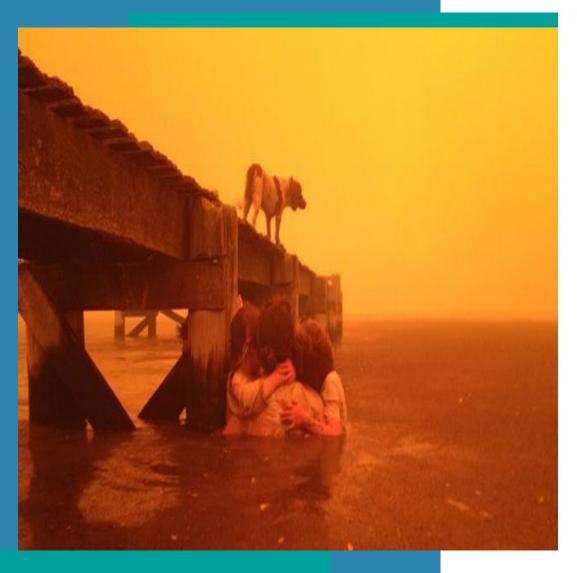


#### **Problem Types**

- Vast majority were insurance related (homes, cars, livestock etc.): no insurance, under insured, wrong insurance (no business interruption), difficulty completing claims
- Tenancy matters: referred to Tenants' Union of Tasmania, landlords having tenancy agreements ended prematurely.
- Planning Issues: extra requirements put in place for rebuilding.

#### Lessons





# 2013 Tasmanian Bushfires — The Dunalley Experience

- The fire decimated a number of communities on the Tasman Peninsula during the afternoon of 4 January 2013.
- Catastrophic bush fire destroyed 1/3<sup>rd</sup> of Dunalley including the School, Hall, Bakery, Police Station and its biggest employer, the Sawmill
- People initially concentrated on shelter and essentials.
- A few weeks later legal issues started to arise.
- Legal Services were provided out of the makeshift Information and Service Hub as well as the Community House.
- Factsheets were provided on topics such as how to replace important documents as well as fencing.
- Assistance was somewhat easier due to the lessons learnt from the 2009 Marysville fires in Victoria and 2011 Queensland Floods, particularly how insurance companies handled claims.



















# The Tasmanian Response

#### Tasmania's Emergency Legal Response Plan

- CLC Tasmania
- Tasmania Legal Aid
- The Tasmanian Aboriginal Legal Service
- The Law Society of Tasmania

## Tasmania's Emergency Legal Response Plan



"The coordinated process of supporting disaster affected communities in the reconstruction of the physical infrastructure and restoration of emotional, social, economic and physical wellbeing"

(Australian Emergency Manual – Disaster Recovery, 1996)

Developed from drawing upon the lessons learned in the legal assistance responses to the Victorian bushfires of 2009, Queensland floods of 2010/11 and local experiences





- ✓ Activated by 2 or more members
- Describes how the legal sector will resource and coordinate
- ✓ All people affected by the emergency event covered by activation of the plan will be eligible for assistance.
- ✓ Utilise existing infrastructure such as the Tasmania Legal Aid Advice Line to direct clients to the appropriate service

Reviewed each 6
months at meetings of
those members and
maintained as a
standing agenda item

