

Impact on community

Working with the community is a critical to the impact of Community Legal Centres. Engagement with community partners and the broader community increases access to legal information and education and ensures there is a more joined up response to meeting legal needs.

Access to community legal education

Community Legal Centres provide community legal education (CLE) to improve legal knowledge. Community legal education is an early intervention and prevention strategy, as it educates people about the law to help them avoid legal problems, or to seek advice early and prevent minor problems from escalating into serious legal issues.

Queensland Community Legal Centres provide CLE to the general community, community services, community groups, organisations, schools, or other agencies.

In 2023 there were more than **1738** CLE activities delivered throughout Queensland.

487 CLE resources were developed by centres.

The top three areas of civil law for CLE are:

1. Discrimination
2. Domestic violence protection orders
3. Wills and estates

The top three areas of family law CLE are:

1. Domestic and family violence
2. Divorce de-facto separations and/or annulment
3. Family law property

The top four audiences for CLE include:

- Clients
- Community organisations
- Community groups
- Government agencies

Law Rap Drum Circles

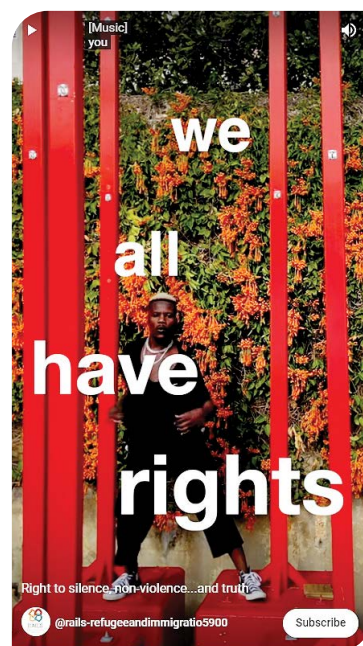
'Law Rap Drum Circles' brings law to community through rhythm, rhyme, and song. People sit in circles playing hand drums and sing and talk about everyday law problems.

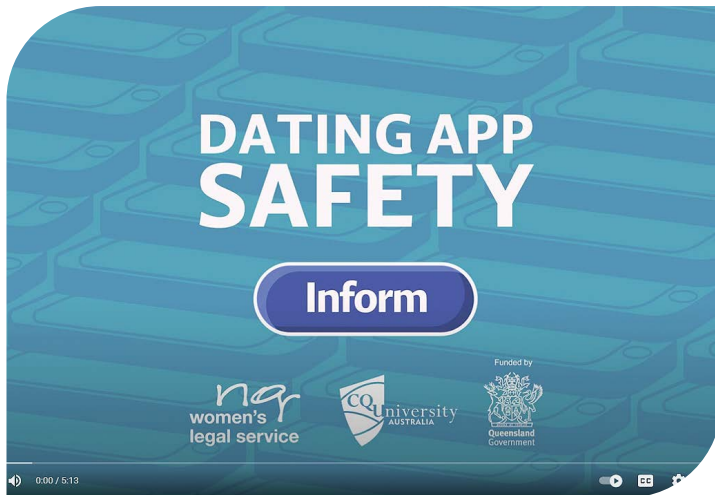
This innovative project is a partnership with **RAILS (Refugee and Immigration Legal Service)** and the Queensland African Communities Council, funded by Legal Aid Queensland CLE Collaboration Fund.

Music and drumming are used as they entertain, engage, and connect community on an equal level and promote communication, good health and shared identity.

The drum circle law dialogues so far have led to increased legal knowledge of law, some referrals for legal advice, and three original songs recorded, filmed, and shared on You-tube, Tik Tok and local chat sites.

Collaboration with local artists has led to a popular artist from South Africa dancing to two of the songs and sharing the key legal messages wider.





Dating App Safety

North Queensland Women's Legal Service launched a series of video resources on dating app safety aimed at women returning to, or new to, the dating scene. The project was funded the Department of Justice and Attorney-General and involves a collaboration between the Creative Arts, Law and Criminology disciplines at CQ University and the North Queensland Women's Legal Service.

The short videos take a two-pronged approach:

1. To provide information about what can be done to prevent technology-facilitated violence and harassment (TFVH); and
2. What can be done if a woman has been the victim of TFVH.

The videos specifically focus on things like unsolicited sexualised photos, distribution, or threats to distribute intimate images, harassment or ongoing unwanted contact, misuse of apps to stalk victims and sexual assaults when meeting up.

Supported Decision-Making Guide

Created by **Queensland Advocacy for Inclusion (QAI)** and **ADA Law**, the *Supported Decision-Making: Helping people to make their own decisions* guide, provides practical advice for people when making decisions about accommodation, services, and healthcare.

It also provides guidance for people who may be supporting others to make some of these key decisions.

It is hoped that the guide will be particularly useful in Queensland hospitals, where many unnecessary applications for guardianship and administration appointments originate.



Keeping Mob safe online

With the digital domain rapidly becoming the main space where we operate in the modern world, understanding and knowing how to use the internet (digital literacy) is now an important necessity for individuals to fully participate in society.

This is especially crucial for Aboriginal and Torres Strait Islander people, who may face cultural or language barriers which make navigating the internet safely challenging.

During Ochre Ribbon Week, **Queensland Indigenous Family Violence Legal Service (QIFLVS)** launched its new e-safety website. The e-safety guide aims to educate and raise awareness on the dangers of the internet and how to avoid them.

My Life, My Voice

The My Life, My Voice online portal was developed by **TASC** to resource and support advocates who are advocating on their own behalf.

Within the guide are a variety of resources for self-advocates, including templates of how to write a letter advocating for yourself and self-advocacy quick links relevant for a range of different circumstances.

The resources support individuals to speak up for themselves about what they need to help create positive change in their life.

Training for the Community Legal Sector

Community Legal Centres Queensland provides training and support to the Queensland's community legal sector. It does this through its free webinar program, annual conference, annual leadership training, and masterclasses.

We surveyed webinar participants to gather their feedback on the program:

- Q1: The webinar increased my understanding of this topic: **95% agreed**
- Q2: I will use the information I've learned in my workplace / to help my clients: **89% agreed**
- Q3: The information was presented in an engaging style: **89% agreed**
- Q4: The webinar handouts / PowerPoints were helpful (if provided): **91% agreed**
- Number of webinars: **17**
- Number of registrations (total): **3057** (1600 attended live)
- Number of views of on-demand webinar recording: **1939**
- Average number of registrations per webinar: **180**
- Percentage of registrants from CLCs: **52%**
- Percentage of registrants from private legal profession, government agencies, community organisations and academia: **48%**
- Registrations from Brisbane/metro areas: **48%**
- Regional, rural and remote registrations: **26%**
- Interstate registrations: **26%**

We covered a wide range of topics including:

- Technology, innovative practices and demand management
- Ethical practice, including conflicts of interests and mandatory reporting
- Sustainable leadership, governance and funding
- WHS, psychosocial hazards and supporting staff
- Values based messaging and communications
- Human rights, anti-discrimination and sexual harassment
- Civil and administrative law including employment changes, NDIS appeals and motor vehicle accidents
- Working with diverse client groups, including people with disability and First Nations communities.

Comments from webinar participants:

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“A really good, practical session with loads of little gems of wisdom to take away.”

“Great job and thank you very much for shedding some light on such complex issues.”

“The resources that were provided after the session were outstanding! The quality was fantastic and so useful!”

“The format was engaging and dealt with real life scenarios which meant they were educational and relatable.”

“The whole webinar. Very good integration of the amendments presented in a way that can be practically considered and applied in the workplace.”

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