



**2023**  
**Community Legal Centres**  
**Queensland**  
**Conference Program**

**31 May & 1 June**  
**Hotel Grand Chancellor**  
**Meanjin/Brisbane**

[www.communitylegalqld.org.au](http://www.communitylegalqld.org.au)

<b>Day 1 - Wednesday 31 May 2023</b>	
8:15am – 9:00am	<b>Registration, Coffee &amp; Conference Exhibitors – Conference foyer</b>
<b>Opening plenary session – Room: Roma/Terrace</b>	
9:00am – 9:30am	<p>Welcome to Country – Songwoman Maroochy</p> <p>Opening Remarks: Community Legal Centres Queensland Management Committee President Elizabeth Gallagher</p>
9:30am – 11:00am	<p><b>A Voice for Generations: A Roadmap to Recognition</b></p> <ul style="list-style-type: none"> <li>- <i>Dr Shireen Morris, Director Radical Centre Reform Lab</i></li> <li>- <i>Kirsty Davis, CEO Cape York Institute</i></li> </ul> <p><i>(CPD: 1.5 points, Professional Skills)</i></p>
11:00 – 11:30am	<b>Morning tea and conference exhibitors – Conference Foyer</b>
<b>Plenary session – Room: Roma/Terrace</b>	
11:30am – 1pm	<p><b>Integrated practice: the future of community legal centres</b></p> <ul style="list-style-type: none"> <li>- <i>Helen Wallace, Caxton Legal Centre</i></li> <li>- <i>Cybele Koning, Caxton Legal Centres</i></li> <li>- <i>Kasumi Ejiri, Women’s Lega Centre ACT</i></li> <li>- <i>Thelma Schwartz Queensland Indigenous Family Violence Legal Service</i></li> <li>- <i>Lulu Milne Women’s Legal Service Queensland</i></li> </ul> <p>Integrated practice between lawyers and social or support workers is fast becoming a core part of the specialist knowledge and practice provided by community legal centres. This plenary will present the benefits and lessons of building an integrated practice, management considerations, and shifting focus to create a partnership of equals to enhance client outcomes.</p> <p><i>(CPD: 1.5 points, Practice Management &amp; Business Skills / Practical Legal Ethics)</i></p>
1:00pm – 2:00pm	<b>Lunch and conference exhibitors</b>
1:15-1:45	<b>Lunch and Learn presented by The Services Union (Roma Room) “Your Pay and Conditions in Community Legal Centres”</b>

	Stream 1: Running a community legal centre Room: Roma	Stream 2: Frontline workers Room: Terrace	Stream 3: Supporting people & communities Room: Wickham
2:00pm-3:30pm	<p><b>Compelling Storytelling: The Art of Effective Communication</b> – <i>Fiona Reynolds, TriComm Consulting</i></p> <p>Fiona will outline what it takes to capture attention and hold interest. Compelling storytelling is the difference between presenting facts and inspiring people to becoming involved. <i>(CPD: 1.5 points, Professional Skills)</i></p>	<p><b>Domestic and family violence dynamics, and how systems respond.</b></p> <ul style="list-style-type: none"> <li>- <i>Debbie Hewitt, Women’s Legal Service Qld</i></li> <li>- <i>Jo Sampford – LGBTI Legal Service</i></li> </ul> <p>This session will provide practitioners with knowledge and skills to build their practice in DFV matters. Debbie will discuss the issues, impacts and advocacy tips when working with victim survivors who have been misidentified as respondents. Jo will discuss the importance of inclusive support for LGBTI DFV victim survivors and advocacy to end system and service barriers. <i>(CPD: 1.5 points, Professional Skills / substantive law)</i></p>	<p><b>Providing an inclusive and accessible service for people with a disability.</b></p> <ul style="list-style-type: none"> <li>- <i>Karen McCarthy, Disability Advocate</i></li> <li>- <i>Brianna Bell, QAI NDIS Team</i></li> <li>- <i>Donna Best, QAI Management Committee</i></li> <li>- <i>Matilda Alexander, QAI CEO</i></li> </ul> <p>Karen McCarthy will draw on her lived experience to inspire and motivate delegates to break down the accessibility and inclusion barriers they might not even realise are affecting people with disability. Representatives from Queensland Advocacy for Inclusion will discuss their Disability Inclusive Action Plan and the Australian Human Rights Commissions resource for employers. <i>(CPD: 1.5 points, Professional Skills)</i></p>
3:30pm-4:00pm	Afternoon tea and conference exhibitors– Conference Foyer		
4:00pm-5:00pm	<p><b>Sector update</b></p> <ul style="list-style-type: none"> <li>- <i>Rosslyn Monro, Community Legal Centres Queensland</i></li> </ul> <p>The Sector Update will share information about the current issues impacting the CLC sector from the perspectives of Community Legal Centres Australia, CLCQ Queensland and DJAG. There will be a focus on the NLAP review; the future of Queensland administration of CLC funding; and CLCQ projects. <i>(CPD: 1 point, Practice Management &amp; Business Skills)</i></p>	<p><b>PII: The Ethics of Supervision in a Changing Workforce</b></p> <ul style="list-style-type: none"> <li>- <i>Shane Budden, Queensland Law Society</i></li> </ul> <p>Shane will discuss the ethical implications of providing supervision and support to a changing workforce, including managing remote solicitors and non-legal staff, employing and supervising junior staff and lawyers on restricted practising certificates, and other ethical issues that frequently arise in these contexts. <i>(CPD: 1 point, Practical Legal Ethics)</i></p>	<p><b>Preparing for El Niño: Heatwaves, legal need and CLC resilience</b></p> <ul style="list-style-type: none"> <li>- <i>Monica Taylor, Community Legal Centres Queensland</i></li> </ul> <p>This session will present an overview of climate forecasts for Queensland and use a practical scenario to consider how extreme heat may affect common areas of legal practice for community legal centres and their internal organisational resilience. <i>(CPD: 1 point, Practice Management &amp; Business Skills / substantive law)</i></p>
5:00pm – 7pm	Conference drinks and canapes networking event on the Terrace		

## Day 2 - Thursday 1 June

8:30am – 9:00am	<b>Registration, Coffee &amp; Conference Exhibitors</b> – Conference foyer
<b>Plenary Session – Room: Roma/Terrace</b>	
9:00am – 10:30am	<p><b>Acknowledgement of Country</b> – Aunty Dawn Daylight</p> <p><b>Understanding your brain so you can support others</b></p> <ul style="list-style-type: none"> <li>- <i>Sheryl Batchelor, Yiliyapinya Indigenous Corporation</i></li> </ul> <p>Sheryl will outline how better understanding of the brain can support and inform the provision for youth engaged or at risk of being engaged with the justice system.</p> <p><i>(CPD: 1 point, Professional Skills)</i></p>
10:30am – 11:00am	<b>Morning tea and conference exhibitors</b> – Conference Foyer
<b>Plenary Session – Room: Roma/Terrace</b>	
11:00am – 12:30pm	<p><b>Legal need and impact: Unravelling the ball of string</b></p> <ul style="list-style-type: none"> <li>- <i>Dr Catherine Hastings, Macquarie University</i></li> <li>- <i>Dr Hugh McDonald, Victorian Law Foundation</i></li> </ul> <p>This session shares hot off the press findings from the first phase of the Legal Needs Project, outlines a four-part conceptual framework for understanding the multidimensional nature of legal need and examines the new frontier of outcomes measurement and what is needed to build evidence of what works.</p> <p><i>(CPD: 1.5 points, Practice Management &amp; Business Skills)</i></p>
12:30pm – 1:30pm	<b>Lunch and conference exhibitors</b>

	Stream 1: Running a community legal centre Room: Roma	Stream 2: Frontline workers Room: Terrace	Stream 3: Supporting people & communities Room: Wickham
1:30pm – 3:00pm	<p><b>Leading for effective collaboration: Lessons from health justice partnership</b></p> <ul style="list-style-type: none"> <li>- <i>Lottie Turner, Health Justice Australia</i></li> <li>- <i>Kate Finch, Health Justice Australia</i></li> </ul> <p>Health Justice Australia will share the top three lessons they've learned in what it takes to lead effective health justice partnership (HJP). Participants will then spend time workshopping the future of partnership leadership in their own centres and communities.</p> <p><i>(CPD: 1.5 points, Professional Skills)</i></p>	<p><b>How to assist your clients in preparation and for success at mediation.</b></p> <ul style="list-style-type: none"> <li>- <i>Farley S. Tolpen – The Mediation Experts</i></li> </ul> <p>This session will look identifying the needs and issues of the client at intake, explaining the mediation process and preparation of the client for how to reach a fair resolution at mediation.</p> <p><i>(CPD: 1.5 points, Professional Skills / substantive law)</i></p>	<p><b>CLE Showcase</b></p> <ul style="list-style-type: none"> <li>- <i>Kelsey Leahy, Cairns Community Legal Centre</i></li> <li>- <i>Robert Lachowicz, RAILS</i></li> <li>- <i>Helen Blaber, Prisoners' Legal Service</i></li> </ul> <p>Hear about Cairns Community Legal Centre's learnings from establishing an interactive and exciting CLE for older persons – Scam Bingo, the Legal Information Fairs Project Prisoner's Legal Service is currently designing for Townsville Correctional and how RAILS is collaborating with culturally diverse communities using drum circles, music, video and social media.</p> <p><i>(CPD: 1.5 points, Practice Management &amp; Business Skills)</i></p>
3:00pm- 3:30pm	Afternoon tea and conference exhibitors – Conference Foyer		
3:30pm – 4:30pm	<p><b>Governance from a CEO's perspective</b></p> <ul style="list-style-type: none"> <li>- <i>Wynetta Dewis, Queensland Indigenous Family Violence Legal Service</i></li> <li>- <i>Cath Bartolo, YFS</i></li> </ul> <p>A facilitated conversation to explore governance in practice, looking at the 'real life' of governing organisations from a CEO's perspective. We will be joined by 2 highly experienced CEOs from within our CLC sector to explore how good governance supports organisational achievement and effectiveness.</p> <p><i>(CPD: 1 point, Practice Management &amp; Business Skills)</i></p>	<p><b>Consumer Credit Law – a practical workshop</b></p> <ul style="list-style-type: none"> <li>- <i>Josh Mennen, Maurice Blackburn</i></li> <li>- <i>Hayley Stokes, Maurice Blackburn</i></li> <li>- <i>David Maunsell, Caxton Legal Centre</i></li> <li>- <i>Amanda Hess, Caxton Legal Centre</i></li> </ul> <p>The presentation will look at common scenarios from deidentified cases and discuss practical approaches to advising and representing consumers in different situations.</p> <p><i>(CPD: 1 point, Substantive Law)</i></p>	<p><b>Yarning about Tracks to Treaty, the Voice and other issues of significance for First Nations people</b></p> <p><i>Aunty Margaret Hornagold, a Barada &amp; Kabalbara woman from Central Qld, will conduct informal and inclusive yarning circles that focus on issues arising out the Tracks to Treaty, the Voice referendum, and observations about the position of First Nations people today. Aunty Margaret brings her wealth of cultural knowledge and wisdom to support yarning that builds insight and understanding of the impact of current issues for First Nations people. (CPD: 1 point, Professional Skills)</i></p>
4:30pm	Conference closes		

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